

SOLAR TOGETHER

CUSTOMER AGREEMENT & PROGRAMME TERMS

Agreement Version: ST-2026-09-01

This Agreement is between Myall Enterprise Limited (“Myall Enterprise”, “we”, “us”) and the customer identified through the Solar Together electronic acceptance process (“Customer”, “you”).

1. PARTIES AND PURPOSE

Solar Together is a group-purchasing programme under which suitable customer requirements may be combined into larger supplier orders.

Customers do not have to purchase identical systems.

Each Customer's proposed equipment is based on that Customer's assessment, approved proposal and technical requirements.

2. INITIAL ASSESSMENT AND NO-OBLIGATION STAGE

Submitting the initial Solar Together Assessment does not itself oblige the Customer to purchase equipment, installation services or enter the paid Solar Together stage.

Where further technical information or a site visit is required, Myall Enterprise may request access, photographs, electricity bills, load information or other information reasonably necessary to prepare the proposed solution.

The Customer enters the paid Solar Together assessment and programme-administration stage only by electronically accepting and submitting this Agreement as described below.

3. ELECTRONIC ACCEPTANCE AND US\$300 ADMINISTRATION AND ASSESSMENT FEE

By electronically signing and submitting this Agreement through the Solar Together website, the Customer confirms that the Customer has had the opportunity to read and review this Agreement and agrees to be bound by its terms.

Submission of the electronically accepted Agreement constitutes the Customer's instruction to Myall Enterprise Limited to proceed from the initial no-obligation enquiry stage to the paid Solar Together assessment and programme-administration stage.

Upon electronic submission of this Agreement, the Customer becomes liable to pay the US\$300 Administration and Assessment Fee.

Myall Enterprise will issue the Customer with payment instructions following receipt of the accepted Agreement.

The US\$300 Administration and Assessment Fee is due within three (3) calendar days of the payment request.

The fee supports assessment work, preparation of the proposed solution and administration of the Customer's participation in the Solar Together group-buy process.

Myall Enterprise may undertake preliminary administrative processing following acceptance of this Agreement but is not required to commence substantive assessment, system design, equipment sourcing or group-buy administration until the US\$300 fee has been received in cleared funds.

Failure to make payment by the due date does not automatically cancel the Customer's payment obligation arising from acceptance of this Agreement. Myall Enterprise may suspend further work and may contact the Customer regarding the outstanding amount, subject to applicable Jamaican law.

Once payment has been received and paid services have commenced, cancellation and any refund entitlement will be dealt with under the cancellation and refund provisions of this Agreement and applicable Jamaican law.

Where the Customer subsequently proceeds with installation through Myall Enterprise, the US\$300 Administration and Assessment Fee will be credited against Myall Enterprise's installation charges, subject to the approved quotation and these Programme Terms.

The US\$300 Administration and Assessment Fee is not an equipment deposit unless a later written quotation, invoice or payment request expressly states otherwise.

4. CUSTOMER PROPOSAL AND APPROVAL BEFORE ORDER

Myall Enterprise will provide a proposed equipment schedule and applicable estimated or confirmed costs before the Customer's equipment is included in a confirmed supplier order.

The Customer must have an opportunity to review the proposed equipment, quantities, specifications, estimated landed costs, installation scope and applicable payment schedule.

No equipment will be committed to a supplier order for the Customer until the required approval and equipment payment stated in the applicable quotation or payment request have been received.

If a material change occurs before supplier commitment, Myall Enterprise will communicate the change and obtain further approval where required.

5. GROUP-BUY COST ALLOCATION

Suitable customer orders may be consolidated to increase purchasing efficiency and allow appropriate shipment-related costs to be shared.

The Customer remains responsible for the equipment and costs allocated to that Customer under the approved proposal. Shared costs may include freight, cargo insurance, handling, port and clearance charges and other directly attributable shipment costs.

Allocation may use equipment value, weight, volume, shipment share or another reasonable method appropriate to the relevant cost.

Myall Enterprise will maintain internal records of the allocation of group-buy costs and will explain the Customer's allocated costs in the quotation, invoice or final account where applicable.

Participation in Solar Together does not guarantee a particular level of savings.

6. PRICES, CURRENCY AND CHANGES

Supplier prices, exchange rates, freight, insurance, port charges, taxes, duties and other third-party charges may change before an order is committed or a shipment is cleared.

A quotation may state a validity period.

After the validity period expires, Myall Enterprise may revise the proposal or quotation.

Any material increase arising before supplier commitment will be disclosed to the Customer before the Customer is committed to the changed amount.

7. EQUIPMENT PAYMENT AND SUPPLIER COMMITMENT

The Customer's quotation or payment request will state the payment milestones applicable to the Customer.

Equipment payments are separate from installation charges unless expressly combined in writing.

Once the Customer has approved the proposal and funds have been committed to a supplier or another non-cancellable third-party cost, cancellation may be subject to deductions for costs that cannot reasonably be recovered, subject to applicable law.

Myall Enterprise will not describe a payment as non-refundable where applicable law requires a refund or other remedy.

Receipts or other written payment records will be provided for payments received.

8. OWNERSHIP, IDENTIFICATION AND RISK

Equipment purchased for the Customer will be identified against the Customer's assessment, quotation or order reference in Myall Enterprise's records.

Legal title and risk in equipment will pass at the point stated in the applicable quotation, invoice, delivery terms or installation terms, subject to full payment and applicable law.

Until delivery or installation, Myall Enterprise may hold the Customer's equipment with other Solar Together goods provided that the Customer's allocation remains identifiable in programme records.

9. DELIVERY, DELAYS AND BATCH TIMING

Group-order timing depends on customer demand, supplier availability, manufacturing and dispatch schedules, freight availability, customs and port processes and other matters that may be outside Myall Enterprise's reasonable control.

Any stated delivery, shipment or batch date is an estimate unless expressly stated in writing to be guaranteed.

Myall Enterprise will keep affected Customers reasonably informed of material delays of which it becomes aware.

Nothing in this clause removes rights or remedies available under applicable Jamaican law where goods or paid services are not supplied as agreed.

10. INSTALLATION

Installation is a separate service and is quoted according to the property, electrical condition, system design and agreed scope.

The Customer may purchase equipment through Solar Together without using Myall Enterprise for installation unless a particular equipment warranty, safety requirement or agreed programme condition stated in the proposal requires approved installation.

Additional electrical, structural, roof, trenching, distribution, isolation, changeover, protection or remedial work discovered after assessment will be quoted or approved before additional chargeable work is undertaken, except where immediate safety action is reasonably necessary.

The Customer is responsible for providing safe and reasonable access to the property at agreed times.

11. WARRANTIES AND DEFECTS

Manufacturer warranties will be passed through or administered as stated in the Customer's equipment documentation.

Warranty periods and conditions vary according to manufacturer and product.

The Customer should report suspected defects promptly and provide reasonable information required to assess the issue.

Nothing in this Agreement excludes statutory rights or remedies available to the Customer under applicable Jamaican law.

12. CANCELLATIONS AND REFUNDS

Before supplier commitment, the Customer may request cancellation in writing.

Refund treatment will depend upon the stage reached and costs already properly incurred for the Customer.

Where money has not yet been committed to suppliers or non-recoverable third-party costs, refundable sums will be returned subject to any lawful charge for services already provided and clearly disclosed.

After supplier commitment, any refund may be reduced by supplier cancellation charges, foreign-exchange losses, freight or handling commitments or other costs that cannot reasonably be recovered, provided those deductions are lawful and can be explained.

Where goods or paid services are not supplied for reasons not attributable to the Customer, refund and other applicable rights will be dealt with in accordance with Jamaican law.

Nothing in this Agreement creates an absolute "no refund" policy or removes any non-excludable statutory right.

13. CUSTOMER RESPONSIBILITIES

The Customer agrees to provide information that is accurate to the best of the Customer's knowledge and to disclose material changes affecting the proposed system.

The Customer must not knowingly alter, connect, energise or permit unsafe modification of solar or electrical equipment contrary to manufacturer instructions or the approved installation design.

The Customer is responsible for obtaining any landlord, co-owner, strata or other property permission required for installation.

The Customer agrees to pay amounts properly approved and due under the agreed payment milestones.

14. JPS, PERMITS, INCENTIVES AND FINANCING

Any JPS interconnection or net-billing process, government incentive, tax or concession treatment, financing or third-party approval is subject to the rules, eligibility requirements and decisions applicable at the relevant time.

Unless expressly included in an approved quotation or written service scope, Myall Enterprise does not guarantee approval, financing, a particular tariff, tax treatment or savings level.

15. ELECTRONIC COMMUNICATIONS AND ACCEPTANCE

The parties may communicate proposals, approvals, notices and other documents electronically.

Where this Agreement or a quotation is accepted electronically, the Customer must have had an opportunity to review the applicable terms before acceptance.

The Customer acknowledges that electronically selecting the required acceptance declarations, providing the requested identifying information and electronic signature or other approved electronic acceptance method, and selecting the final acceptance button is intended to evidence the Customer's agreement to these Programme Terms.

Electronic acceptance may be used as evidence of the parties' agreement subject to applicable Jamaican law.

16. PRIVACY AND RECORDS

Customer information may be used for assessment, quotation, supplier and order administration, delivery, installation, customer service, payment administration and related Solar Together programme purposes.

Myall Enterprise will maintain reasonable records of customer approvals, payments, equipment allocation and material programme communications.

Personal information will be handled subject to applicable privacy and data-protection requirements.

17. COMPLAINTS AND DISPUTE RESOLUTION

If a concern arises, the Customer should first contact Myall Enterprise at:

myallenterprise@gmail.com

so that the matter can be investigated and an attempt made to resolve it promptly.

Nothing in this Agreement prevents the Customer from exercising rights or using complaint mechanisms available under Jamaican law.

18. GENERAL

If any provision of this Agreement is found to be invalid or unenforceable, the remaining provisions continue to apply to the extent permitted by law.

This Agreement, together with the Customer's accepted quotation or proposal and any subsequently agreed written variations, records the terms applicable to the Customer's Solar Together transaction.

Where a later written document is expressly agreed by both parties and specifically varies part of this Agreement, the later agreed provision will prevail to the extent of that inconsistency.

This Agreement is governed by the laws of Jamaica.